

**2013**

**State of Missouri**

**Fleet Management Annual Report**



Office of Administration

Douglas E. Nelson

Commissioner of Administration



**2013**

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The Honorable Jeremiah (Jay) W. Nixon and  
Members of the General Assembly

I am pleased to submit the Fleet Management Report for the calendar year ended December 31, 2013.

Section 37.450 RSMo. requires the State Fleet Manager to produce an annual report outlining the status of the state vehicle fleet and detailing recommendations for improvements and changes necessary for more efficient management of the fleet. This report includes details of progress made in 2013, the current state of the vehicle fleet, and fleet management goals for 2014.

I believe you will find this report useful and informative. I thank you for your support as we continue our efforts to improve the overall efficiency of the state vehicle fleet. This report is also available on the State Fleet Management website at <http://www.oa.mo.gov/gs/fm/index.htm>.

Sincerely,

Doug Nelson

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## Program Overview

State Fleet Management is assigned to the Office of Administration's Division of General Services. The State Fleet Manager coordinates all aspects of the program and performs the following functions:

- Coordinates statewide fleet management activities
- Develops policy and standard vehicle practices
- Monitors agency compliance with the State Vehicle Policy (SP-4)
- Administers the State Fleet Information System
- Pre-approves passenger vehicle purchases
- Operates a consolidated carpool serving agencies in the Jefferson City area
- Operates a vehicle maintenance facility serving agencies in the Jefferson City area
- Reports the status of the state vehicle fleet annually to the Governor and General Assembly
- Recommends fleet replacement options to policymakers
- Establishes the state fleet mileage reimbursement rate with the approval of the Commissioner of Administration
- Administers fleet related contracts
- Serves as a resource to state agencies on fleet management issues

Missouri state agencies independently manage their vehicles in accordance with state statutes and the State Vehicle Policy. The Office of Administration develops policies with the input of agency fleet managers. The Fleet Management Advisory Committee (FleetMAC) is comprised of representatives from state agencies who provide valuable input into decisions affecting fleet management within state government. Agency fleet managers serve as a single point of contact between the State Fleet Manager and their respective agency on all fleet related issues. A list of agency fleet managers is presented on the following page.

## Agency Fleet Managers

Agriculture	Alan Clements
Attorney General's Office	Arlene Boessen
Auditor's Office	Mark Henley
Conservation	Jeff Arnold
Corrections	Mandie Morriss
Economic Development	Annette Kehner
Elementary & Secondary Education	Rich Villmer
Governor's Office	Judy Murray
Health & Senior Services	Kevin Kolb
Higher Education	Pam Dobson
Insurance	Shirley Gerling
Labor & Industrial Relations	Tammy Cavender
Mental Health	Mike Haake
Missouri Lottery	Dwight Jones
Missouri State Highway Patrol	Larry Rains
Natural Resources	Stan Perkins
Office of Administration	Cynthia Dixon
Public Safety	Rhonda Fogelbach
Revenue	Brenda Davis
Secretary of State	Valerie Heet
Social Services	Broc Kohl
State Courts Administrator	Brian Dowden
State Tax Commission	Stacey Jacobs
Transportation	Jeannie Wilson
Treasurer's Office	Nancy Tennison

## Executive Summary

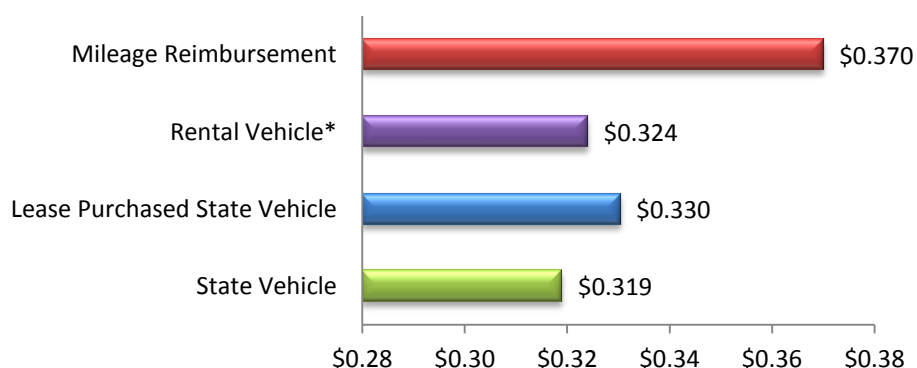
The State Fleet Management Program is charged with the responsibility to set policy, track utilization, and assist state agencies in the management of the state's vehicular fleet. State agencies determine when vehicles should be used to conduct state business in the furtherance of their mission. Fleet Management strives to ensure this vehicular travel is conducted in the most efficient manner possible.

In FY 13, state employees travelled over 168 million miles on state business. Travel is conducted by state vehicles, rental vehicles, or personally-owned vehicles with employees receiving mileage reimbursement. The State Fleet Management Program coordinates a multi-pronged effort aimed at reducing the state's vehicular travel related expenses by redirecting business miles to the lowest cost option – which is almost always the use of a state vehicle.

In most cases, mileage reimbursement is the most costly travel option on a per mile basis. Due to a concerted effort to transfer business miles to lower cost options, such as state and rental vehicles, mileage reimbursement expenditures have declined for the past several years. Nevertheless, state employees were still reimbursed for 19.8 million business miles in FY 13 at a cost of over \$7.3 million.

The State Fleet Management program will continue to promote low cost travel options such as state vehicles.

### FY 13 Travel Options Cost Per Mile

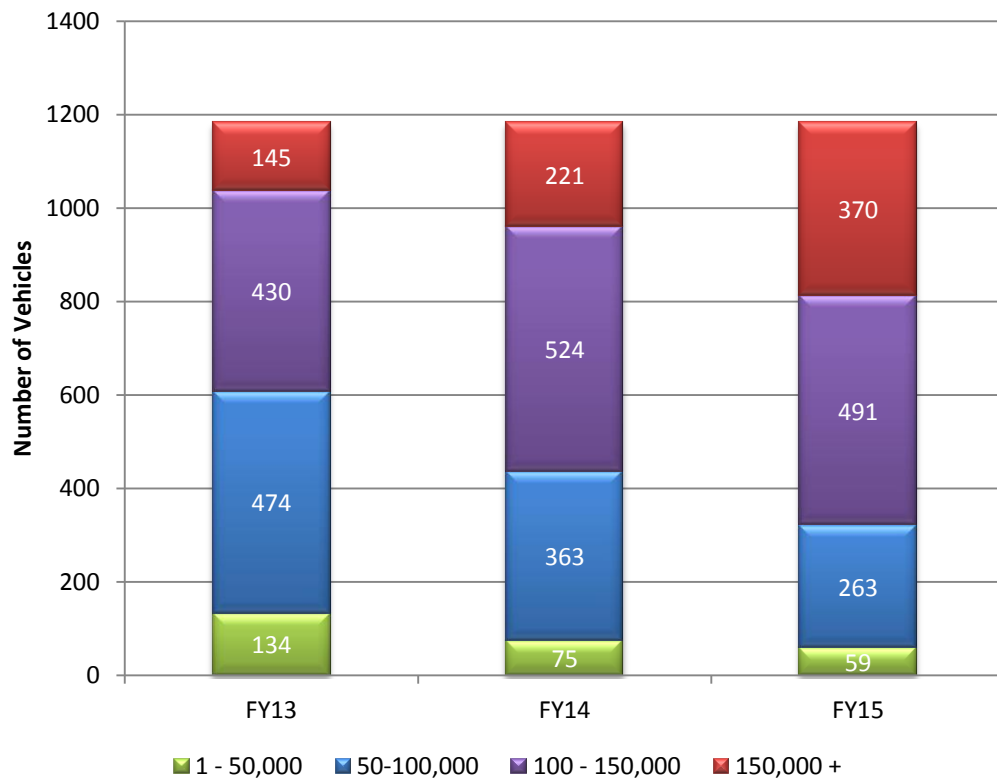


\*The state rental contract offers unlimited in-state miles, making the contract more advantageous to state agencies when employees take long distance trips that are short in duration.

## Executive Summary

The condition of the General Revenue passenger vehicle fleet continues to be an ongoing concern. Without sufficient annual funding to replace aging vehicles, the condition of the fleet will deteriorate to a point where agencies are forced to utilize more costly travel options. Without adequate investment, by the end of FY 14 the General Revenue funded passenger vehicle fleet will have lost all the gains made through the FY 08 vehicle replacement appropriation. By the end of FY 14, over 42% of the GR passenger vehicle fleet will exceed the 120,000 mile minimum replacement criteria and 19% of the vehicles will exceed 150,000 miles at the end of FY 14.

### General Revenue Passenger Vehicle Count by Mileage Range



\*Projections for FY 14 and FY 15



## Executive Summary

The OA Carpool, managed by the State Fleet Management Program, continues to streamline pool operations in Jefferson City. Over the past three years, Jefferson City based pool vehicles were consolidated into the OA Carpool resulting in a 33% reduction in the number of vehicles necessary to accommodate travel requirements. The final agency vehicle pool was consolidated into the OA carpool in 2012. As better data becomes available, the program will continue to look for opportunities to right size the pool.

The State Fleet Management Program monitors state fleet data through the State Fleet Information System. The highlights for FY 13 include:

- Total business miles driven were at an all time low since this measure was first tracked in FY 03
- Maintenance and repair expenditures increased by 11% and fuel costs increased 1% compared to FY 12<sup>1</sup>
- Agencies exceeded the statutory requirements for the purchase of alternative fuel vehicles with 80% of new eligible vehicle purchases meeting this requirement<sup>2</sup>
- 10% of the fuel purchased in FY 13 for alternative fuel vehicles was an alternative fuel, mostly E-85
- 87% of all business miles driven occurred in a state vehicle, the lowest cost travel option
- State pool vehicles averaged 18,572 miles in FY 13, which exceeds the 15,000 mile minimum requirement set forth in the State Vehicle Policy and is the highest average since the inception of the State Fleet Management Program.
- Licensed, active state vehicle count fell below 10,000 in 2013

Over the past eleven years, the State Fleet Management Program has established a solid track record of capturing, monitoring, and reporting vehicle data, which is the critical foundation behind any fleet management program. Sound programmatic data has led to numerous cost containment and efficiency initiatives; and, as a result, the program has been acknowledged with two Governor's Awards for Quality and Productivity since its inception. The State Fleet Management Program will continue to be vigilant in its efforts to effectively manage the state fleet and monitor vehicular travel expenditures. The program will also continue to make recommendations based on fleet utilization data to further improve the efficiency of the state fleet and generate further savings for the State of Missouri.

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<sup>1</sup> All agencies except MoDOT, Conservation and Highway Patrol.

<sup>2</sup> All agencies except MoDOT, Conservation and Highway Patrol. Section 37.455 RSMo. requires the commissioner of administration to ensure that no less than seventy percent of new purchases for the state vehicle fleet are flexible fuel vehicles that can operate on fuel blended with eighty-five percent ethanol.

## 2013 Accomplishments

The key accomplishments for the State Fleet Management Program in 2013 are listed below. Further discussion of each accomplishment is included in the following pages.

- Reduced mileage reimbursement rates continue to save millions each year
- Total business miles driven drop to ten year low
- Fleet reduction number increases to 917 vehicles returning \$2.4 million back to the state<sup>3</sup>
- 87% of business miles are driven in state vehicles as opposed to higher cost options
- Consolidation of Jefferson City based pool vehicles finalized reducing the number of pool vehicles by 33%
- State pool vehicle average increases to all time high at 18,572 per vehicle
- New Trip Optimizer, travel cost estimating tool, implemented
- More fuel efficient compact sedans take place of full size sedans

### Reduced Mileage Reimbursement Rates Save Millions

Under the authority of Section 33.095 RSMo., the Commissioner of Administration sets the mileage reimbursement rate for officials and employees. Additionally, the State Vehicular Travel Policy (SP-12), established a dual mileage reimbursement rate structure consisting of a standard rate and a reduced fleet rate. The fleet rate is tied to the state's cost to own and operate a mid-size sedan and is used to reimburse employees for use of their personally owned vehicles when they choose to not use an available state vehicle. Each year the State Fleet Management Program calculates the fleet rate and submits a recommendation to the Commissioner of Administration.

The reduced rates saved over \$10.9 million from FY 10 – FY 13. The table below illustrates mileage reimbursement rates for FY 05 – FY 13 and compares the State of Missouri's dual rate structure to the IRS reimbursement rate.

Mileage Reimbursement Rates (cents per mile)									
	FY 05	FY 06	FY 07	FY 08	FY 09	FY 10	FY 11	FY 12	FY 13
IRS	37.5	40.5	44.5	48.5	50.5	50.0	51.0	55.0	56.5
State of Missouri									
Standard	34.5	37.5	41.5	45.5	47.5	37.0	37.0	37.0	37.0
Fleet	N/A	N/A	23.0	25.0	28.0	26.0	26.0	26.0	26.0

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<sup>3</sup> As of 12/31/13

## **2013 Accomplishments**

### **Business Miles at Ten Year Low**

In April 2010, the Commissioner of Administration directed each agency to reduce their FY 11 business miles by 10% over FY 09 levels. Overall, agencies reporting to the governor reduced business miles in FY 11 by 12.3% or 8.6 million miles. In FY 12, agencies were asked to keep business miles at the FY 11 levels. Business miles in FY 12 increased slightly, due largely to statewide emergency response for tornado and flood relief. FY 12 business miles were below FY 09 levels by 8% or 5.6 million miles. For FY 13, business miles fell to a ten year low to 168 million miles which is the lowest number since the State Fleet Management Program began tracking this measure in FY 03. Four year savings as a result of the business mile reduction initiative total \$9.2 million.

### **Fleet Reduction Tops 900 Vehicles**

In April 2010, the Commissioner of Administration directed most state agencies to reduce approximately 400 vehicles from the fleet. As of December 31, 2013, 917 vehicles have been eliminated by all agencies. These fleet reductions have returned almost \$2.4 million back to the state in vehicle sales proceeds.

### **Continued Redirection of Business Travel to Lowest Cost Option**

For the eighth straight year, state agencies have redirected more of their business miles from mileage reimbursement to lower cost state vehicles. Since FY 05, mileage reimbursement miles have dropped 55 percent (state employee reimbursement only). While total business miles driven have declined 14 percent over the same period, the percentage of miles driven in state vehicles actually increased from 77% to 87%. Moving from the highest cost option of mileage reimbursement to the lower cost options saved over \$900,000 in FY 13 compared to FY 05 levels. Cumulative savings of redirecting business miles to lower cost state vehicles is \$12.7 million.

### **Jefferson City Pool Consolidation**

The State Fleet Management Program consolidated Jefferson City based pool vehicles in 12 agencies. To date, 94 or 33% of Jefferson City based pool vehicles have been eliminated. Consolidating these smaller carpools reduced the number of required vehicles from 288 to 194, increased administrative efficiencies, maximized vehicle utilization and minimized the necessity to redirect business miles to more expensive options.

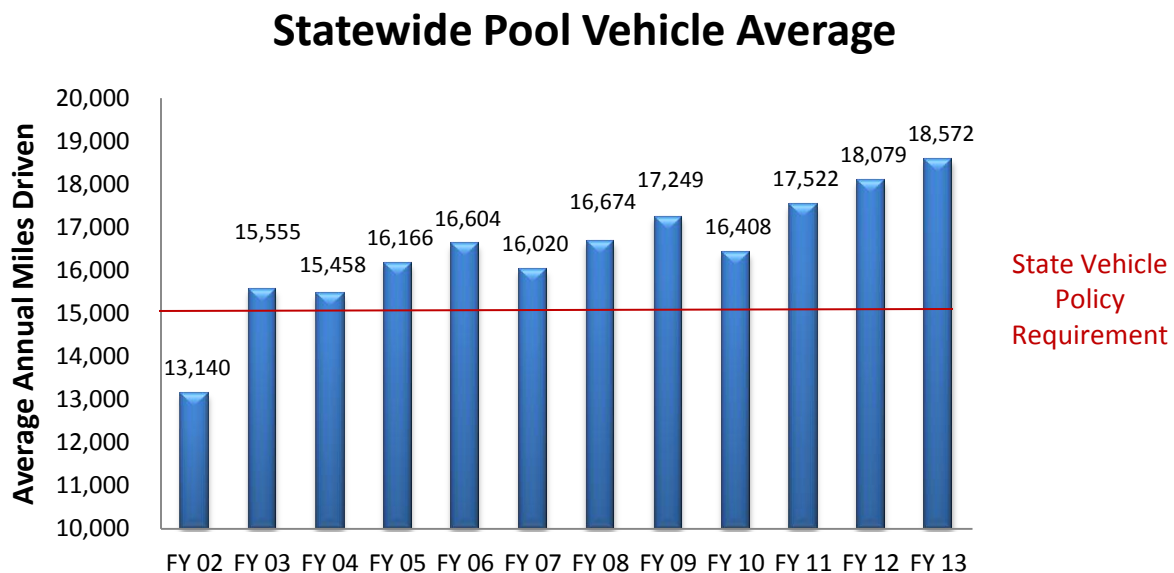
## 2013 Accomplishments

### State Pool Vehicle Average Increases To All Time High

State pool vehicles averaged 18,572 miles in FY 13, which exceeds the 15,000 mile minimum requirement set forth in the State Vehicle Policy - one of the highest standards in the nation compared to other state fleets. Vehicles assigned to a pool are available for use by multiple individuals which increases their utilization. Pool vehicles are a low cost travel option for agencies.

In 2003, the State Fleet Management Program began measuring the average miles driven on agency pool vehicles to determine compliance with the State Vehicle Policy (SP-4). Since that time, agencies have successfully reassigned vehicles from individuals to a pool which increases utilization and ultimately decreases overall travel costs.

The statewide pool average by fiscal year is illustrated in the chart below.



### Trip Optimizer Enhancements

The Office of Administration implemented a new version of the Trip Optimizer on October 1, 2013. The Trip Optimizer is a web-based travel cost estimating tool that displays the most cost effective travel option by comparing the cost of a state, rental or personal vehicle. Employees are required to utilize the lowest cost travel option in accordance with the State Vehicular Travel Policy (SP-12).

## 2013 Accomplishments

The new version of the Trip Optimizer included the following upgrades:

- Cost estimates for various sedan classes and minivans
- Google Maps integration including point to point mileage calculations, driving directions, and travel time estimates
- OA Carpool cost estimates for Jefferson City based employees
- New logic to identify if Video/Telepresence is a possible option based on starting location and destination(s). Employees are required to document why telepresence was not used if available.
- New logic to require employees to justify use of full size sedans

### **More Fuel Efficient Compact Sedans Take Place of Full Size Sedans**

In FY 13, the State Fleet Management Program announced new requirements for agencies to justify larger sedans during the vehicle preapproval process. Any sedan larger than a compact sedan must be justified. Compact sedans on the state contract are less costly and offer higher miles per gallon than the mid or full size sedan options. As a result of this effort, 55 compact sedans were approved in lieu of mid or full size sedans. Estimated lifecycle cost savings from purchasing these more fuel-efficient vehicles is \$290,000.

## 2014 Program Goals

For 2014, the State Fleet Management Program has established the following goals to further improve efficiencies in the state fleet:

- Continue efforts to replace the aging state fleet
- Encourage agencies to purchase compact sedans by requiring additional justification on requests for mid or full size sedans
- Explore maintenance contracts to reduce costs
- Continue efforts to right size the OA Carpool
- Work with OA/ITSD to enhance the State Fleet Information System
- Conduct a review of vehicles driven less than 5,000 miles
- Work with OA Purchasing to rebid the fleet fuel card contract

## Condition of the State Vehicle Fleet

Over 168 million miles are driven annually on state business. Therefore, it is critical to control overall expenditures by ensuring state employees utilize the lowest cost travel option, which is most often state vehicles. The state fleet should be replaced in a regular, timely fashion to ensure that state employees have reliable and safe vehicles to conduct state business.

The State Fleet Information System contains data for approximately 3,650 licensed state vehicles owned and operated by all agencies, excluding the Missouri State Highway Patrol and the Departments of Conservation and Transportation. Vehicle acquisition data, including the original funding source, is captured to help facilitate replacement planning. Data has been identified by funding source (general revenue or other) and by two main vehicle categories (passenger and medium/heavy duty). The current and projected condition of both the passenger and medium/heavy duty fleet are presented in the following pages. The table below illustrates the number of vehicles by funding source and vehicle category in the State Fleet Information System.

Vehicle Count by Fund			
Vehicle Category	GR	Other	All Funds
Passenger	1,183	1,605	2,788
Medium/Heavy Duty	375	487	862
Total	1,558	2,092	3,650

### Passenger Vehicles

The passenger fleet is comprised of sedans, light duty trucks, station wagons, SUVs and passenger vans which are subject to a 120,000 mile minimum replacement criterion established by the State Vehicle Policy (SP-4). Passenger vehicles are defined as having a gross vehicle weight rating of less than 8,500 lbs. Agencies must seek preapproval from the State Fleet Manager to purchase passenger vehicles with the exception of those that will be operated by POST certified law enforcement officers. Excluding the Missouri Departments of Transportation and Conservation, and the Missouri State Highway Patrol, the state fleet consists of approximately 2,788 passenger type vehicles.

# Condition of the State Vehicle Fleet

## Passenger Fleet Condition

The average odometer readings and age of passenger vehicles by funding source are illustrated to the right and are reflective of the actual or projected condition of the fleet at the end of each fiscal year without replacement. Odometer readings were projected based on the vehicle being driven the same number of miles as in FY 13.

PASSENGER VEHICLES Average Odometer and Age by Funding Source						
Fiscal Year	Odometer			Age (in years)		
	GR	Other	All Funds	GR	Other	All Funds
FY 13	94,337	74,158	<b>83,065</b>	6.7	5.2	<b>5.9</b>
FY 14	108,955	88,197	<b>97,360</b>	7.7	6.2	<b>6.9</b>
FY 15	123,269	101,563	<b>111,145</b>	8.7	7.2	<b>7.9</b>

## Medium/Heavy Duty Vehicles

Vehicles considered as medium/heavy duty are not subject to the same minimum replacement criteria as passenger vehicles. It is difficult for the State Fleet Management Program to estimate the condition or replacement needs of the medium/heavy duty fleet as their normal replacement cycles vary widely and are primarily dependent upon the function of the vehicle. Data on medium/heavy duty vehicles is included in this document to educate policy makers of the likely replacement needs for medium/heavy duty vehicles; however, State Fleet Management must defer replacement recommendations for these vehicles to the state agencies. The table on the right illustrates the estimated condition of the non-passenger vehicle fleet for FY 13 – FY 15.

NON - PASSENGER VEHICLES Average Odometer and Age by Funding Source						
Fiscal Year	Odometer			Age (in years)		
	GR	Other	All Funds	GR	Other	All Funds
FY 13	79,972	81,817	<b>81,003</b>	13.2	9.0	<b>10.9</b>
FY 14	85,647	90,057	<b>88,113</b>	14.2	10.0	<b>11.9</b>
FY 15	91,321	98,298	<b>95,222</b>	15.2	11.0	<b>12.9</b>

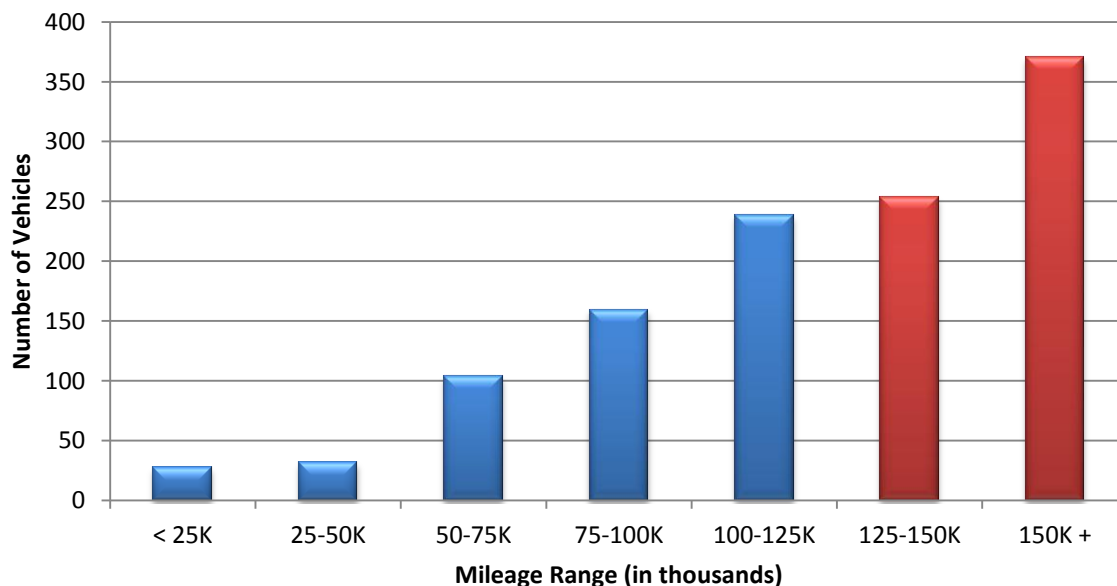


## General Revenue Fund Fleet Replacement Needs

The following table illustrates the projected number of vehicles by mileage range for each fiscal year for all General Revenue (GR) funded passenger vehicles. By the end of FY 14, 42% of the GR passenger vehicle fleet will exceed the 120,000 mile minimum replacement criteria and by the end of FY 15, 49% percent will be eligible for replacement.

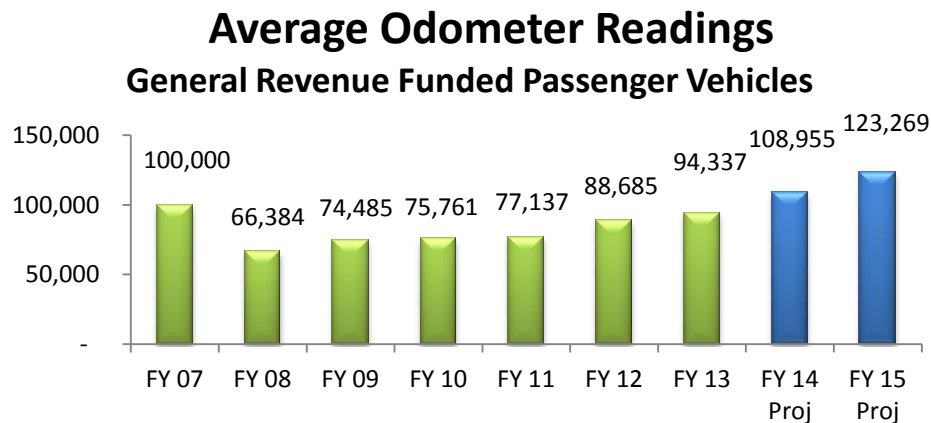
Number of Vehicles by Mileage Range			
Mileage Range	FY 13	FY 14	FY 15
1 - 24,999	46	35	27
25,000 - 49,999	88	40	32
50,000 - 74,999	187	156	104
75,000 - 99,999	288	207	159
100,000 - 124,999	272	290	238
125,000 - 149,999	144	221	253
150,000 +	158	234	370
<b>Total</b>	<b>1,183</b>	<b>1,183</b>	<b>1,183</b>

### FY 15 Estimated GR Passenger Fleet Condition

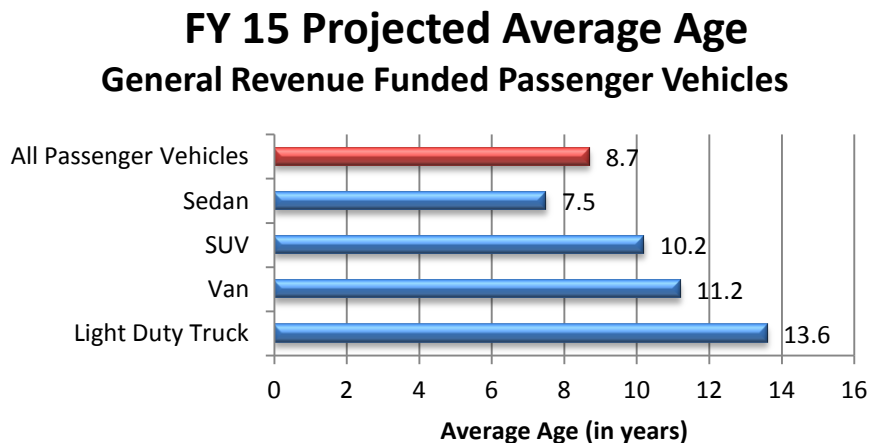


## General Revenue Fund Fleet Replacement Needs

The chart below illustrates the average odometer readings for fiscal years FY 07 – FY 15 based on actual data at the end of FY 07 – FY 13 and projections for FY 14 – FY 15 assuming no additional funding for replacement vehicles. The average odometer reading of the entire GR passenger fleet decreased significantly in FY 08 due to the replacement of some of the oldest vehicles in the fleet; however, by the end of FY 14 the GR passenger fleet will be in worse condition than the fleet prior to the FY 08 replacements.



The projected average age for all General Revenue passenger vehicles in FY 15 will be almost nine years. Some light duty vehicle categories are in better condition than others. Sedans and minivans are more commonly used for statewide travel and are typically targeted for more frequent replacement. The current minimum replacement criteria for passenger vehicles is 120,000 miles which typically occurs between 6 – 8 years for well-utilized vehicles. We recommend high-use vehicles be replaced on a regular basis to ensure that safe, reliable vehicles are available to meet the majority of state business travel needs.



## **General Revenue Vehicle Fleet Budget Requests**

Through a one-time purchase program approved by the General Assembly, 324 of the highest mileage GR vehicles were replaced in FY 08. As a result, the condition of the fleet improved significantly by replacing some of the oldest vehicles in the fleet. After the 324 vehicles were purchased in FY 08, the average odometer reading for the General Revenue passenger vehicle fleet declined from 100,000 to 66,384 miles. Without minimal additional annual investment in the GR fleet, the average odometer readings are now at the same level prior to the FY 08 purchases. By the end of FY 14, the General Revenue passenger vehicle fleet is expected to have an average odometer reading over 108,000 miles per vehicle.

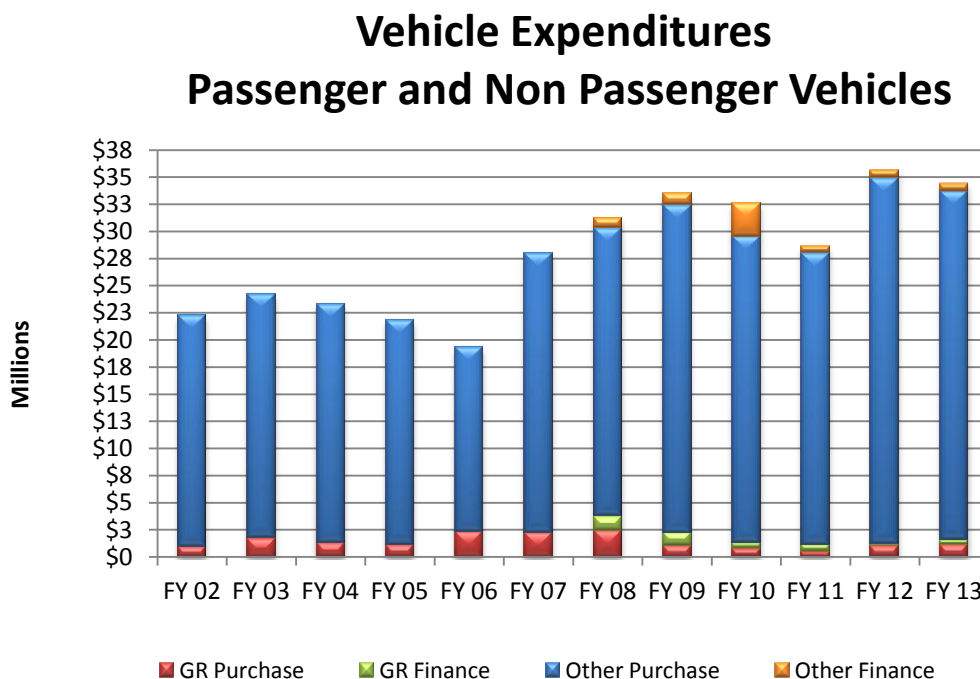
For the FY 15 budget year, the Governor recommended a new decision item in his budget to replace high use, general revenue funded passenger vehicles. This request would finance the purchase of 405 vehicles over a three year term replacing vehicles over the minimum replacement standard of 120,000 miles.

## State Fleet Data

### Vehicle Purchase Data

The state should replace 12% of the fleet each year based on an eight year replacement cycle to avoid large fluctuations in upfront capital required for fleet replacement. The General Revenue investment in the passenger vehicle fleet alone should be at least \$2.7 million annually to maintain a regular replacement cycle. However, over the past three years, General Revenue funding has averaged only \$1.2 million<sup>4</sup> for all vehicle types.

The following chart illustrates total vehicle expenditures compared to General Revenue vehicle expenditures.



<sup>4</sup> Includes funds for outright purchase and lease purchase payments for GR vehicles

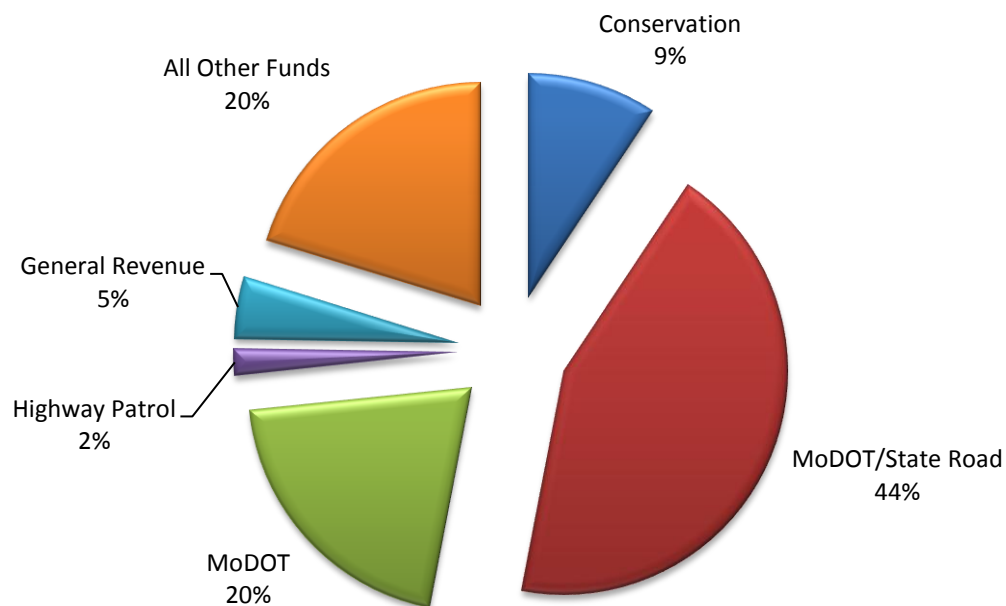
## State Fleet Data

### Vehicle Purchases by Fund

Vehicle Purchases by Fund*					
Fund Number	Description	FY 12	FY 12 % of Total	FY 13	FY 13 % of Total
0609	Conservation	\$3,842,772	78%	\$3,206,491	75%
0320	MoDOT/State Road	\$13,056,069		\$15,013,035	
0644	MoDOT	\$5,731,010		\$6,991,116	
0695	Highway Patrol	\$5,301,741		\$643,807	
0101	General Revenue	\$1,225,876	3%	\$1,535,963	5%
Other	All Other Funds	\$6,446,450	18%	\$6,964,084	20%
ALL FUNDS		\$35,603,918		\$34,354,497	

\*Includes master lease financing of vehicles.

### FY 13 Vehicle Purchases by Fund



## State Fleet Data

### Vehicle Purchases by Agency

Vehicle Purchases by Agency (All Funds)*			
	FY 11	FY 12	FY 13
Transportation	\$11,817,574	\$13,056,069	\$15,013,035
Public Safety	\$12,636,538	\$12,700,757	\$9,841,091
Conservation	\$546,344	\$3,842,772	\$3,206,491
Natural Resources	\$698,387	\$1,291,673	\$1,576,225
Social Services	\$865,025	\$1,608,353	\$1,071,464
Agriculture	\$296,239	\$511,035	\$912,070
Office of Administration	\$200,132	\$303,489	\$597,766
Mental Health	\$128,426	\$576,945	\$585,981
Corrections	\$488,340	\$164,797	\$496,011
Revenue	\$154,349	\$286,859	\$368,306
Elem & Sec Education	\$43,837	\$841,336	\$202,005
Labor & Industrial Relations	\$15,802	\$9,900	\$141,874
DIFP	\$86,519	\$163,273	\$127,086
Health & Senior Services	\$413,147	\$76,902	\$72,501
Judiciary	\$28,948	\$30,480	\$57,641
Attorney General	\$91,567	\$88,547	\$42,598
Economic Development	\$96,252	\$932	\$21,707
Secretary of State	\$24,774	\$49,800	\$20,645
Legislature	\$0	\$0	\$0
Higher Education	\$0	\$0	\$0
Treasurer	\$15,431	\$0	\$0
	\$28,647,629	\$35,603,919	\$34,354,497

\*Includes master lease financing of vehicles.

## State Fleet Data

### Licensed Vehicles per Agency

At the end of FY 13, the state owned approximately 10,000 licensed motor vehicles.<sup>5</sup> The largest owners of state vehicles are the Departments of Transportation, Public Safety and Conservation. Combined, these three agencies own and operate about 64% of the state's licensed motor vehicles. The table to the right details the number of reported vehicles by agency as of June 30, 2013.

Licensed Vehicles per Agency	
Transportation	3,610
Public Safety	1,582
Conservation	1,158
Corrections	752
Natural Resources	639
Social Services	589
Office of Administration	476
Mental Health	457
Agriculture	243
Elementary & Secondary Education	109
Health & Senior Services	78
Lottery	61
DIFP	59
Revenue	49
Labor & Industrial Relations	31
Economic Development	25
OSCA	22
Attorney General	21
State Tax Commission	16
Secretary of State	14
Legislature	3
Higher Education	2
Treasurer	2
Auditor	1
Governor's Office	1
<b>TOTAL</b>	<b>10,000</b>

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<sup>5</sup> Excludes vehicles owned by most entities within the Judiciary and vehicles at the state colleges and universities.

## State Fleet Data

### Vehicles per 100 Employees

One measure of the state fleet's efficiency is the number of licensed vehicles per 100 employees. In FY 13 there were 19.2 vehicles per 100 employees, which was a slight change from 19.25 in FY 12. The table below represents the number of licensed vehicles in FY 13 for every 100 employees by agency.

Licensed Vehicles Per 100 Employees <sup>6</sup>	
Transportation	69.00
Conservation	61.69
Agriculture	58.84
Highway Patrol	55.61
Natural Resources	31.39
Office of Administration	23.19
DIFP	9.69
Judiciary	9.69
Revenue	9.60
Social Services	8.19
Corrections	6.92
Public Safety (not including MSHP)	6.75
Secretary of State	5.88
Attorney General's Office	5.71
Mental Health	5.54
Elementary & Secondary Education	5.52
Health & Senior Services	4.34
Economic Development	3.73
Labor & Industrial Relations	3.50
State Auditor	.83
Legislature	.47
<b>STATE</b>	<b>19.20</b>

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<sup>6</sup> Excludes agencies with less than 100 employees.



## State Fleet Data

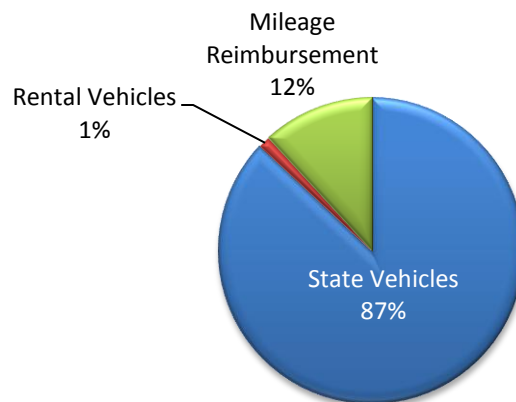
### Total Business Miles

The total miles driven measurement reflects the total business miles traveled on official state business in licensed vehicles. This includes business miles collected from the following data sources:

- State Fleet Information System
- Self-reported data from MoDOT, Conservation and Highway Patrol
- Estimated miles reimbursed for personally-owned vehicles<sup>7</sup>
- Rental vehicle miles reported by Enterprise Rent-a-Car

Business Miles Driven by Fiscal Year				
Travel Option	FY 10	FY 11	FY 12	FY 13
State Vehicles	155,453,604	146,556,140	147,978,241	146,189,007
Rental Vehicles	2,143,156	1,825,087	2,611,215	2,065,815
Mileage Reimbursement	23,241,368	20,028,851	20,544,771	19,791,865
<b>TOTAL</b>	<b>180,838,128</b>	<b>168,410,078</b>	<b>171,134,227</b>	<b>168,046,687</b>

### FY 13 Business Miles by Travel Option



<sup>7</sup> Calculated by taking total instate and outstate mileage reimbursement expenditures for state employees only divided by the standard mileage reimbursement rate issued by OA Accounting.

## State Fleet Data

### Total Business Miles by Agency

The table below includes miles driven in state and rental vehicles as well as miles reimbursed to state employees.

Business Miles Driven by Agency			
Agency	FY 11	FY 12	FY 13
Transportation	54,721,594	51,889,529	49,362,301
Public Safety	32,089,840	33,997,773	34,332,005
Conservation	15,106,159	16,077,915	15,950,308
Social Services	14,535,856	15,048,449	14,775,170
Corrections	11,957,730	11,736,624	11,783,104
Natural Resources	6,978,048	7,341,806	7,256,764
Mental Health	5,250,311	5,659,997	5,808,935
Health & Senior Services	5,017,144	5,563,344	5,578,543
Agriculture	3,757,197	3,978,680	4,098,964
Public Defender	2,398,104	2,529,164	2,567,666
Revenue	2,419,845	2,464,742	2,466,652
Elementary & Secondary Education	2,359,996	2,359,934	2,450,125
Office of Administration	2,136,484	2,416,928	2,358,846
DIFP	1,982,096	2,002,338	1,870,375
Judiciary	1,640,058	1,696,457	1,638,348
Legislature	1,774,943	1,932,753	1,513,864
Economic Development	1,598,849	1,480,772	1,315,207
Attorney General	1,036,687	1,122,881	1,128,666
Labor & Industrial Relations	932,272	1,081,689	1,124,179
State Auditor	305,300	353,001	323,622
Secretary of State	238,236	240,326	214,376
Higher Education	101,139	86,369	74,437
State Treasurer	37,550	41,504	41,190
Governor	33,487	28,484	11,475
Lt. Governor	1,153	2,768	1,565
<b>TOTAL</b>	<b>168,410,078</b>	<b>171,134,227</b>	<b>168,046,687</b>

# State Fleet Data

## State Vehicle Use

State vehicles are utilized for a variety of functions. The State Fleet Information System classifies vehicles according to their assignment (pool, function, or individual) and purpose (client transportation, employee transportation, special purpose or task specific).<sup>8</sup> The tables on this page illustrate the various classifications of vehicle assignments along with the associated miles driven per assignment for FY 13.

Fleet purpose descriptions for each agency are available at the end of this report. Examples of state vehicle use are:

- Law Enforcement
- Caseworkers
- Child Abuse and Neglect Investigations
- Mental Health Client Transportation
- Emergency Response
- Facility Support
- Road and Maintenance Construction
- Meat and Grain Inspections
- Mail Delivery
- Nursing Home Inspections
- Employee Transportation
- Parks Maintenance
- Inmate Transportation
- Environmental Investigations and Enforcement

Primary Assignment	% of Vehicles	Average Miles Driven	% of Miles Driven
Pool	26%	18,572	38%
Function	60%	10,180	44%
Individual	13%	19,092	18%

Primary Purpose	% of Vehicles	Average Miles Driven	% of Miles Driven
Client Transportation	13%	10,501	9%
Employee Transportation	33%	19,497	46%
Special Purpose	25%	13,217	24%
Task Specific	29%	9,673	20%

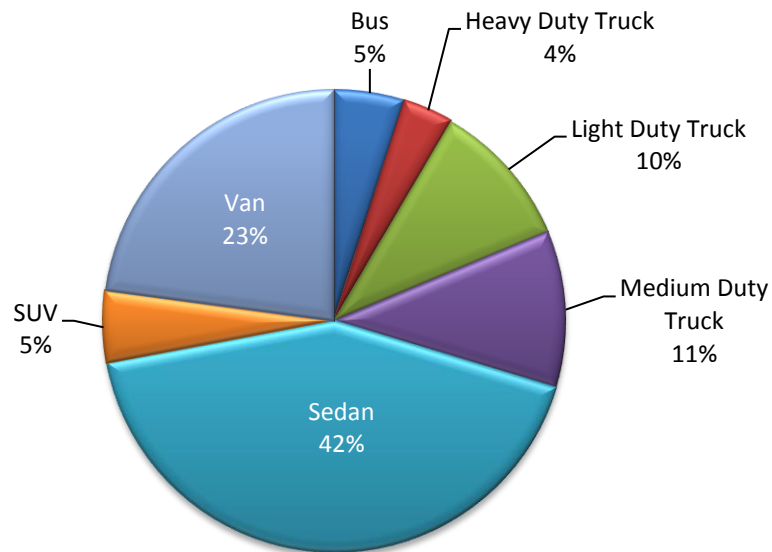
<sup>8</sup> Data from the Departments of Transportation and Conservation and the Missouri State Highway Patrol are excluded from this analysis.

## State Fleet Data

### State Fleet Composition

The chart below illustrates the breakdown of licensed vehicles in the state fleet. The data excludes the Departments of Transportation and Conservation and the Missouri State Highway Patrol.

### FY 13 State Vehicles by Category

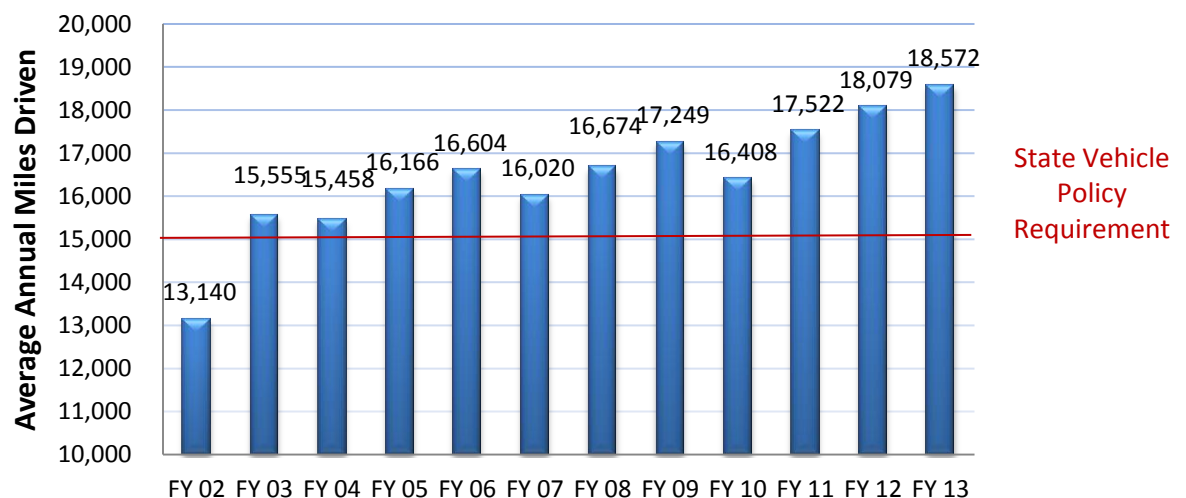


## State Fleet Data

### Pool Vehicle Utilization

The State Vehicle Policy requires an average of 15,000 annual miles for vehicles assigned to pools. Approximately 26% of the vehicles in the state fleet are assigned to a pool as general use vehicles available for multiple individuals. State Fleet Management continues to encourage the use of pool vehicles to maximize the utilization of state vehicles. The following chart reflects the continued high average for state pool vehicles since the inception of the State Fleet Management Program in 2002. Average agency pool utilization for FY 13 is illustrated in the table at the bottom of the page.

### Statewide Pool Vehicle Average



FY 13 Average Pool Utilization by Agency			
Attorney General	17,417	Mental Health	16,589
Corrections	18,047	MoDOT	13,337
Conservation	15,957	Office of Administration	24,270
Economic Development	13,983	OSCA	11,999
Elementary & Secondary Ed	20,016	Public Safety (except MSHP)	12,223
Health & Senior Services	25,012	Revenue	21,952
Highway Patrol	19,036	Secretary of State	10,872
DIFP	27,372	Social Services	18,568
Labor & Industrial Relations	12,159	State Treasurer	22,060
STATE AVERAGE			18,572

## State Fleet Data

### Cost Per Mile

The primary measure in evaluating fleet costs is the total cost per mile. Tracking the cost to own and operate state vehicles is essential to making informed decisions regarding the state fleet. The weighted average cost to own and operate a non-specially equipped mid or full size sedan in the state fleet was \$.319 per mile in FY 13 which is the lowest cost of all vehicle travel options.

The State of Missouri keeps state vehicle costs low through several cost containment strategies. Vehicles are purchased through state contracts at significant discounts from sticker prices due to fleet incentives from the auto manufacturers. State agencies are able to reduce operating costs of state vehicles by utilizing state maintenance facilities and contracts such as the state tire contract. With a labor rate significantly below other local vendors, the Office of Administration's Vehicle Maintenance Facility in Jefferson City saves state agencies hundreds of thousands of dollars each year. Additionally, the State of Missouri self-assumes liability coverage for motor vehicle accidents through the State Legal Expense Fund and administers motor vehicle claims internally.

As depicted below, the weighted average cost per mile is calculated based on the number of compact, mid, and full size sedans in the fleet.

Cost Per Mile				
Cost Component	Compact	Mid	Full	Weighted Average
Depreciation	\$.0899	\$.1138	\$.1078	\$.1088
Insurance/Fleet Fee	\$.0099	\$.0099	\$.0099	\$.0099
Administration	\$.0200	\$.0200	\$.0200	\$.0200
Fuel	\$.1050	\$.1270	\$.1360	\$.1325
Maintenance/Repair	\$.0200 <sup>9</sup>	\$.0490	\$.0490	\$.0480
Total	\$.2448	\$.3197	\$.3227	\$.3192

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<sup>9</sup> Maintenance and repair cost per mile for compact sedans is low because the majority of compact sedans in the State Fleet Information System are newer vehicles.

# State Fleet Data

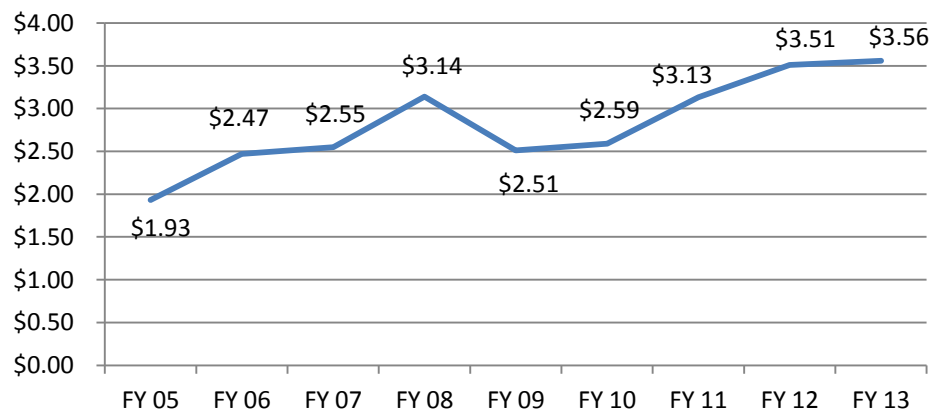
## Fuel Cost Trends

Fuel price volatility is consistently one of the most challenging issues in fleet management. The average annual price per gallon for regular unleaded gasoline and the annual percentage increase from the Federal Energy Information Administration are listed below from FY 05 – FY 13.



Average Midwest Regional Gas Prices Regular Unleaded Gasoline		
Fiscal Year	Price Per Gallon	% Increase Over Prior Year
FY 05	\$1.93	
FY 06	\$2.47	32%
FY 07	\$2.55	3%
FY 08	\$3.14	23%
FY 09	\$2.51	-20%
FY 10	\$2.59	3%
FY 11	\$3.13	21%
FY 12	\$3.51	12%
FY 13	\$3.56	1%

### Average Midwest Regional Price Per Gallon

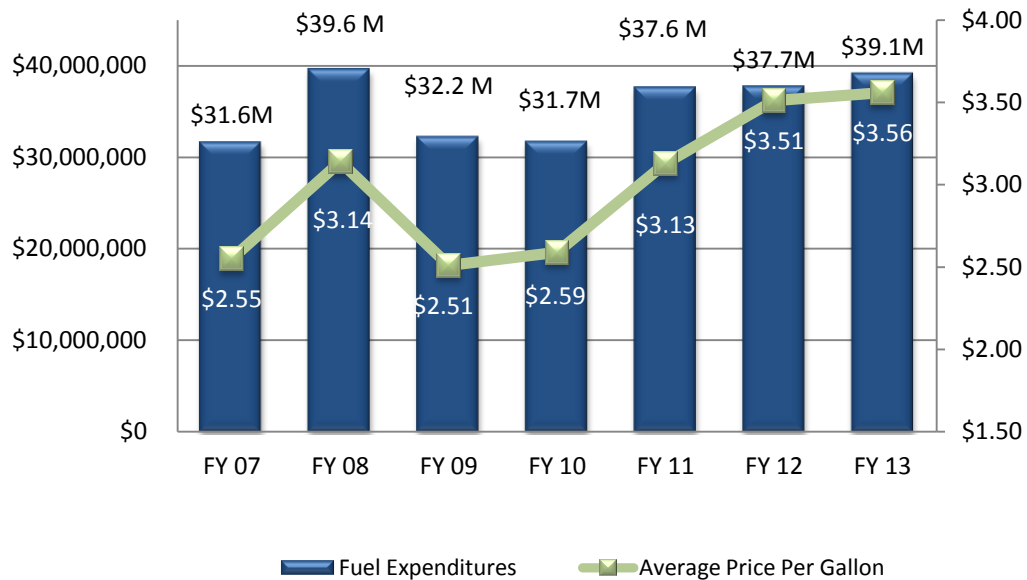


## State Fleet Data

### Fuel Expenditures

The total fuel expenditures are illustrated in the following chart along with the average price per gallon for unleaded fuel.

#### State Fleet Fuel Expenditures



Fuel Expenditures by Agency					
Agency	FY 10	FY 11	FY 12	FY13	% Change FY 12 – FY 13
Transportation	\$18,116,807	\$21,265,926	\$18,128,510	\$19,325,288	7%
Conservation	\$2,916,229	\$3,472,564	\$4,127,885	\$4,085,230	-1%
Highway Patrol	\$3,979,696	\$4,916,240	\$6,287,649	\$6,483,397	3%
All Other Agencies	\$6,685,830	\$7,942,807	\$9,171,835	\$9,226,461	1%
<b>Total</b>	<b>\$31,698,562</b>	<b>\$37,597,537</b>	<b>\$37,715,879</b>	<b>\$39,120,376</b>	<b>4%</b>



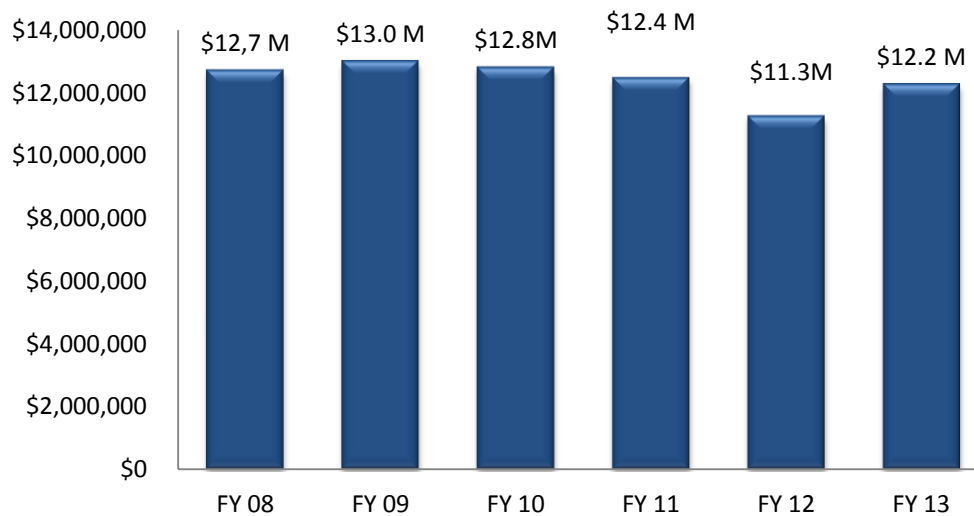
## State Fleet Data

### Maintenance and Repair Expenditures

State agencies reported a 9% increase in maintenance and repair expenditures in FY 13. Maintenance and repair expenditures are expected to continue to rise due to limited funding for vehicle replacements resulting in extended lifecycles. Expenditures for *licensed vehicles only* are illustrated in the chart and table below.



### Maintenance and Repair Expenditures



Maintenance & Repair Expenditures by Agency					
Agency	FY 10	FY 11	FY 12	FY 13	% Change FY 12 – FY 13
Transportation <sup>10</sup>	\$8,475,596	\$7,630,270	\$5,618,965	\$6,263,211	11%
Conservation	\$1,113,650	\$1,256,149	\$1,302,120	\$1,304,169	0%
Highway Patrol	\$691,964	\$804,335	\$1,004,060	\$1,019,726	2%
All Other Agencies	\$2,524,874	\$2,783,804	\$3,333,747	\$3,689,211	11%
<b>Total</b>	<b>\$12,806,084</b>	<b>\$12,474,558</b>	<b>\$11,258,892</b>	<b>\$12,276,317</b>	<b>9%</b>

<sup>10</sup> FY12 MoDOT costs corrected based on new information submitted by MoDOT.

## State Fleet Data

### Fleet Driver Data

A key component of any fleet safety program is assurance that employees operating employer provided vehicles have valid driver's licenses. Many private fleet safety companies offer services to validate licenses against state departments of revenue for a fee per license check. The State Fleet Management Program collaborated with the Department of Revenue to perform this function at no cost to the state.

Since 2006, the State Fleet Information System has provided a mechanism to ensure that state employees operating official vehicles have a valid driver's license. The system interfaces with the Department of Revenue's Missouri Driver's License System on a nightly basis. If the status of an employee's driver's license changes, an email is sent to the designated agency contact person displaying the relevant information so appropriate action can be taken.

Almost 2,200 emails were distributed to agencies reporting a change in license status during FY 13. Emails are sent if the driver's status, restrictions, or endorsements change. Many of the license status changes are due to employees allowing their license to expire.

In June 2008, all active state employees in SAM II, with the exception of the Departments of Conservation and Transportation, were added to the State Fleet Information System Driver's Database. The table below illustrates the percentage of employees that had a change in the status of their license that would no longer allow them operate a state vehicle.

Fleet Driver's Database Activity			
Fiscal Year	Number of Active Employees in the System	Emails Sent Due to Invalid License Change	Percentage of Employees
FY 09	47,880	3,105	6.5%
FY 10	45,793	2,672	5.8%
FY 11	45,178	2,195	4.9%
FY 12	45,151	2,469	5.5%
FY 13	44,670	2,191	4.9%

# State Fleet Data

## Vehicle Rental Contract Data

The rental services contract plays an important role in state agencies' efforts to reduce travel expenditures. In most circumstances, a rental vehicle is less costly than employee mileage reimbursement. With the reduction in the standard mileage reimbursement rate to \$.37 per mile, overall savings from the vehicle rental services contract have diminished. The use of rental vehicles peaked in FY 08 and has declined since as agencies have utilized the Smart Lease Vehicle Program to transfer business miles to lower cost state vehicles.

Short-term rentals typically provide a lower cost option to mileage reimbursement when state vehicles are unavailable. Agencies are able to determine whether to utilize the rental contract based on results from the Trip Optimizer, a web-based cost estimating tool that calculates the lowest cost travel option for each trip. The state rental contract offers unlimited in-state miles, making the contract more advantageous to state agencies when employees take long distance trips that are short in duration. The following table illustrates rental contract utilization and estimated savings per mile compared to the standard mileage reimbursement rate.

Fiscal Year	Trips	Rental Days	Miles Driven	Average Rental Cost Per Mile	Standard Mileage Rate	Savings Per Mile	Total Estimated Savings
2004	1,386	3,077	481,722	\$.310	\$.33	\$.020	\$9,654
2005	2,972	6,612	1,042,712	\$.324	\$.345	\$.021	\$21,491
2006	4,574	9,803	1,588,935	\$.328	\$.375	\$.047	\$74,924
2007	8,013	17,979	2,640,526	\$.349	\$.415	\$.066	\$174,599
2008	10,040	25,726	4,190,264	\$.336	\$.455	\$.119	\$498,902
2009	9,286	20,254	3,118,260	\$.350	\$.475	\$.125	\$390,563
2010	6,335	14,821	2,143,456	\$.344	\$.37	\$.026 - \$.156	\$260,615 <sup>11</sup>
2011	4,837	13,282	1,774,422	\$.36	\$.37	\$.01	\$17,651
2012 <sup>12</sup>	5,395	21,511	2,611,125	\$.387	\$.37	-\$0.017	(\$44,298)
2013	5,035	12,248	2,065,815	\$.324	\$.37	\$.046	\$94,253

<sup>11</sup> Savings calculated based on reimbursement rate in effect on the date of the rental.

<sup>12</sup> Use of long term rentals in FY 12 increased dramatically due to response to the Joplin tornado and floods which increased the average cost per mile for rental vehicles.

# Agency Fleet Compliance

## Fleet Management Statute

Section 37.450 RSMo. authorizes the Commissioner of Administration to issue policies governing the acquisition, assignment, use, replacement, and maintenance of state-owned vehicles. The State Vehicle Policy (SP-4) promulgates these policies. State Fleet Management monitors agency compliance with the Fleet Management Statute and the State Vehicle Policy. A report of agency compliance follows.

### Reporting of State Vehicle Data

As required under Section 37.450 RSMo.<sup>13</sup>, the State Fleet Information System was implemented on July 1, 2003. Agencies are required to submit vehicle data in a format and frequency requested by the State Fleet Manager. The following agencies maintain their own fleet systems and do not submit detailed vehicle data to the Office of Administration. Prior attempts to retrieve this detailed information were unsuccessful.

- Department of Transportation
- Department of Conservation
- Missouri State Highway Patrol

Without detailed vehicle data, State Fleet Management is unable to confirm agency compliance with minimum utilization standards outlined in the State Vehicle Policy (SP-4) for the Departments of Transportation and Conservation and the Missouri State Highway Patrol. These agencies do submit summary level fleet data to OA on an annual basis.

### State Vehicle Fleet Fee

The fleet management statute<sup>14</sup> requires each state agency to pay a state vehicle fleet fee, as determined by the Office of Administration, for each vehicle it owns. Fee assessments

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<sup>13</sup> Section 37.450 RSMo. (3) The Fleet Manager shall institute and supervise a state fleet vehicle tracking system in which the cost of owning and operating each state vehicle is documented by the agency owning the vehicle. All state agencies shall report the purchase and the sale of any vehicle to the fleet manager and provide any additional information requested by the Fleet Manager in the format, manner and frequency determined by the Office of Administration....

<sup>14</sup> Section 37.450 RSMo. (7) Each agency shall pay a state vehicle fleet fee, as determined by the Office of Administration for each vehicle it owns for the purpose of funding the state fleet vehicle tracking system and for other administrative expenses incurred in management of the state vehicle fleet. Any agency that owns at least one thousand vehicles shall receive a credit against the state vehicle fleet fee for the internal fleet management services performed by such agency, provided such agency furnishes all information required by the Fleet Manager.

## **Agency Fleet Compliance**

are issued in July based on the number of active vehicles recorded in the State Fleet Information System as of June 30th each year.

### **Fleet Management Statute**

The purpose of the fleet fee is to fund the Fleet Information System and other administrative expenses incurred in management of the state fleet. Since the Office of Administration developed the State Fleet Information System in-house, agencies are not billed for system development or ongoing system support costs as part of the fee. Administrative costs including the State Fleet Manager's salary, associated fringe benefit expenses and minor expense and equipment are included in the fee calculation. In FY 13, the state fleet fee was \$24.00 per licensed active vehicle.

Vehicle counts as of June 30, 2013 were used to calculate each agency's total fleet fee. Since the Departments of Transportation and Conservation and the Missouri State Highway Patrol have fleets in excess of 1,000 vehicles, their fleet fee was reduced to \$12.00 per vehicle as allowed by statute.

The Department of Transportation expressed its refusal to pay the fleet fee because they believe a full credit of the fee should apply, and they refuse to authorize agency funds to pay for services which they believe are redundant to those provided by their own agency.

The Department of Conservation has not paid the fleet fee and questioned the benefit the department would receive from State Fleet Management.

### **State Colleges and Universities**

In July 2003, discussions with the Department of Higher Education led to the determination that state colleges and universities were responsible for following the State Vehicle Policy, but they would be exempt from the vehicle pre-approval process. Although State Fleet Management distributed the State Vehicle Policy to state colleges and universities, the ability to monitor compliance is limited due to lack of resources as well as a lack of data since none of the colleges and universities have agreed to utilize the State Fleet Information System.

# Agency Fleet Compliance

## State Vehicle Policy

### Agency Non-Compliance Issues

The following are areas in which agencies are currently not compliant with the State Vehicle Policy.

The policy requires an average annual minimum utilization of 15,000 miles for pool vehicles. Listed below are the agencies with averages below the minimum requirement.

- Department of Economic Development
- Department of Public Safety<sup>15</sup>
- Department of Transportation
- Department of Labor and Industrial Relations

The Department of Transportation has previously communicated their intent not to adhere to the following statewide fleet management policies:

- Track individual trip information
- Obtain preapproval to purchase passenger vehicles
- Obtain approval to expand the size of their fleet

The Department of Conservation has previously communicated their intent not to adhere to the following statewide fleet management policies:

- Track individual trip information
- Obtain preapproval of passenger vehicles

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<sup>15</sup> Excludes the Missouri State Highway Patrol which is in compliance with the minimum requirement for pool vehicles.

# Agency Fleet Purpose Descriptions

Since the State of Missouri fleets operate in a decentralized fashion, the following fleet profiles were submitted by state agencies to present an overview of how their fleet is utilized.

## Attorney General

- Provide a pool of vehicles for attorneys to travel to court appearances throughout the state and for use on official business
- Mail delivery

## Secretary of State

- Operate a carpool used by employees of the office in the routine duties of their positions, which includes but is not limited to securities investigations, consulting with libraries throughout the state, making management visits to out-state Secretary of State offices, completing local records activities, performing on-site visits associated with sub-recipient monitoring of federal funds, and performing various other work activities
- Delivery and retrieval of records
- Mail pickup and delivery

## State Auditor

- One vehicle designated for local courier

## State Treasurer

- Operate a carpool used by employees of the office in their routine duties, which include unclaimed property and linked deposit bank and business visits, unclaimed property and linked deposit booths, and presenting and attending seminars throughout the State of Missouri
- Mail pickup and delivery

## Agriculture

- Weights, Measures & Consumer Protection Division: Fuel, scale inspections, and land survey, etc.
- Grain Inspection and Warehousing Division: Grain inspections and audits, etc.
- Plant Industry Division: Nursery inspection, invasive pest control, pesticide inspection, and boll weevil control, etc.
- Market Information and Outreach Division: Market reporting and scholarship awards, etc.
- Animal Health Division: Meat inspection, food safety, brucellosis inspections, animal identification, etc.

## Agency Fleet Purpose Descriptions

- Agriculture Business Development Division: Travel relating to program activity, marketing, grants, loans, market reporting and scholarship awards, etc.
- State Milk Board: Travel related to the inspection of milk
- Missouri State Fair: Travel related to the promotion of the Missouri State Fair

### Conservation

- The Department of Conservation (MDC) provides highway, construction, farm, marine and other equipment, which are necessary for its operations and intended for official use
- MDC vehicles and equipment are tools for staff to deliver programs and services that positively affect Missouri's forest, fish, and wildlife resources

### Corrections

- Inmate transportation
- Institutional security (perimeter patrol/emergency response)
- Special use vehicles for delivery of commodities (food, etc.) and materials (Missouri Vocational Enterprise products, road aggregate material, etc.)
- Institutional support and maintenance of buildings

### Economic Development

- Pickup and delivery of supplies, inventory and mail
- Support and maintenance of remote site and local buildings
- Investigations and inspections (Public Service Commission)

### Elementary & Secondary Education

- Support and maintain state-owned buildings
- Support administrative functions (telecommunications, laundry)
- Investigations and license revocations
- Transport students and staff
- Transport staff to provide technical assistance to school districts

### Health & Senior Services

- Nursing home inspections
- Hospital inspections
- Restaurant inspections
- Daycare facility inspections
- In-home visits of seniors
- Sewage treatment inspections
- Facility air quality inspections



## **Agency Fleet Purpose Descriptions**

- Elder abuse investigations

### **Higher Education**

- Transport equipment, staff and board members to various meetings throughout the state
- Visits to public and private campuses

### **Insurance, Financial Institutions and Professional Registration**

- Investigations and inspections
- Employee travel, errands, inventory, and pickup and delivery of supplies

### **Labor & Industrial Relations**

- Perform tax audits
- Perform workplace and mine/cave safety inspections
- Support and maintain state owned buildings
- Maintain statewide information systems
- Workers' compensation adjudication hearings
- Fraud and non-compliance investigations
- Support administrative functions

### **Mental Health**

- Transportation for clients served by the Department of Mental Health (DMH)
- Delivery of materials and supplies at DMH facilities
- Transportation for DMH employees to conduct state business
- Support DMH programs and activities

# Agency Fleet Purpose Descriptions

## Natural Resources

- Compliance assistance, monitoring, sampling, permit site visits, and other travel associated with landfills, hazardous waste, public drinking water, water quality, air quality, soil conservation and water conservation
- Enforcement of environmental regulations and when necessary investigation of possible violations
- Provide an Emergency Environmental Response capability for responding to hazardous material incidents, methamphetamine abatement, and meth lab cleanup efforts
- Operation, maintenance, administration, construction and security of over 85 state parks and historic sites
- Provide assistance, education and guidance in the use and protection of Missouri's geologic, water and land resources
- Insuring the safety of dams and determining land boundaries
- Demonstrate technologically advanced vehicles with potential for increased energy efficiency and/or reducing dependence on foreign oil
- Grant assistance, training, monitoring, auditing and other travel related to executing Federal grants

## Office of Administration

- Support and maintain state owned buildings
- Operate a consolidated carpool used by elected officials and numerous other state agencies
- Inspect state construction sites and leased/owned facilities throughout the State of Missouri
- Pickup and delivery of mail and printing products

## Office of the State Courts Administrator

- Support the operations of state courts
- Support statewide court automation
- Support judicial and clerk training programs
- Local use; e.g., mail, IT operations between four facilities, etc.

# Agency Fleet Purpose Descriptions

## Public Safety

- *Office of the Director*
  - Support of the Department of Defense Equipment Program, Narcotics Control Program and Office of Homeland Security
- *State Emergency Management Agency (SEMA)*
  - Respond to emergency situations and management of disaster recovery
  - Training for city and county Emergency Management directors, staff and first responders
  - Preparedness and planning for city and county Emergency Management directors, staff and first responders
  - Provide planning, training and equipment support for Missouri Nuclear Power Plant “risk” counties
  - Provide nuclear accident response training along nuclear material transportation corridors across the state.
  - Support the inspection and monitoring of vehicles transporting nuclear materials across the state.
- *Alcohol and Tobacco Control*
  - Enforcement of Liquor Control Laws
  - Licensing of liquor establishments
  - Enforcement of tobacco underage sales laws
  - Collection of over \$39 million in excise taxes and licensing fees
  - Training of servers and alcohol beverage licensees
  - Training of local law enforcement on alcohol compliance buy laws
- *Missouri Veteran’s Commission (MVC)*
  - Provide transportation for residents
  - Support and maintain residents and veteran’s homes
  - Support Veterans Cemetery operations
  - Provide transportation for Veterans Service program
- *Missouri Capitol Police (MCP):*
  - Police patrol
  - Response to calls for police service
  - Traffic enforcement and parking enforcement
  - Security escorts
- *Division of Fire Safety (DFS)*
  - Emergency response to fires, bomb threats and/or explosions
  - Mutual aid and Homeland Security response.
  - Inspections of daycare and group homes, boilers, pressure vessels, elevators, escalators and amusement rides
  - Conducting state mandated and assigned duties.
- *Adjutant General’s Office*

## **Agency Fleet Purpose Descriptions**

- Support of Missouri National Guard missions
- Support facility maintenance requirements
- Support all State Emergency Duty requirements
- Support Funeral Honors Program state wide
- Special projects as directed by the Governor and Adjutant General
- Maintain roads and grounds
- Food service support and mail deliveries

### **Revenue**

- Transportation of agency staff while conducting state business

### **Social Services**

- Direct services to the public (rehabilitation services for the blind)
- Support and maintain direct services to youth and families (youth homes, case management and aftercare services, child abuse/neglect investigations/interventions)
- Investigations of child fatalities, Medicaid and IM (welfare) fraud
- Emergency Management duties and responsibilities associated with Mass Care throughout the state
- Mail pickup and delivery
- Transfer of equipment/supplies from one location to another.

### **Transportation**

- Comprised of passenger vehicles, utility trucks, aerial units, dump trucks, sweepers and various types of off-road construction equipment to construct and maintain the state's highway system.

### **Missouri Lottery**

- Support a \$1.14 billion a year business, proceeds of which fund Missouri education. Over the past 27 years, the Lottery has sold more than \$16 billion in product and transferred profits of nearly \$4.7 billion to the state and public education.
- Grow Lottery sales and proceeds to public education by building relationships with retailers and players. Discuss upcoming initiatives and promotions, host or assist with promotional events as well as receive feedback on current products, games, and promotions, and execute pilot programs as necessary.
- Create awareness of the Missouri Lottery and the contributions to education each retailer has made.
-

## **Agency Fleet Purpose Descriptions**

- Sales routes – Sales force provides sales & service support to approximately 5,000 retailers through weekly, bi-weekly, or monthly visits.
- Negotiate the installation and placement of Lottery materials, equipment, and supplies.
- Provide training, direction, and supplies for regional offices located in Kansas City, St. Louis, Springfield, and Jefferson City.
- Ensure the security and integrity of Lottery games through on-site training and retailer visits.

### **State Tax Commission**

- Travel to counties to perform appraisals for ratio studies
- Travel to assist county assessors